



## At Our List of Proven Programs

### Software Quality Engineering / Testing

Testing, Quality Assurance, and Security Techniques  
Unit Testing and System Verification  
Ensuring Quality in an Agile Environment  
Testing and Quality Assurance for Managers  
Root Cause Analysis  
Critical Thinker's ToolKit  
Software Project Estimating and Scheduling  
Essential Skills for the Business Analyst

### Business Analysis / Requirements

Implementing and Using a Methodology  
Mastering the Requirements Elicitation  
Developing Effective Requirements Specifications  
Essential Skills for the Business Analyst  
The 21st Century Business Analyst  
A Universal Approach to Systems Analysis and Design  
Mastering Use Case Modeling  
A Universal Approach to Systems Analysis  
A Universal Approach to Systems Design  
Analysis and Design for Managers and End Users  
Data Modeling and Warehousing Concepts  
Critical Thinker's ToolKit  
Applied Critical Thinker's ToolKit: Business Process Analysis  
Process Mapping Bootcamp  
Object-Oriented Analysis and Design  
Mastering UML and Patterns  
UML with Rational Rose  
Software Project Estimating and Scheduling

### Project Management

Essential Skills for Project Managers  
Managing IT Projects  
Project Sponsorship  
Project Time Management  
Project Cost Management  
Project Quality Management

### Programming & Web Technologies

Understanding Service-Oriented Modeling and Architecture (SOMA): A Management Overview  
Flash for Developers  
Flex: Programming the Visual Experience  
Microsoft Silverlight 2 for Developers  
XML Programming for Developers  
Advanced XML  
JavaScript Programming  
Introduction to Java  
Advanced Java Programming  
Introduction to Enterprise JavaBeans (EJBs)  
Introduction to Servlets and JavaServer Pages  
Java Server Faces  
Introduction to Perl Programming  
Advanced Perl Programming  
Introduction to Python  
Developing Web Applications with Ajax  
Advanced Ajax Development  
Programming with Ruby  
Advanced Ruby Programming  
Ruby on Rails and Web Application Development

### Management Skills

Effective Writing Skills  
Communication Skills for Technical Professionals  
Effecting Organizational Change  
Mastering Time Management and Organizational Skills  
Understanding and Managing Stress

Project Risk Management  
Advanced Project Management  
Building High-Performance Self-Directed Work Teams  
Project Management Using MSProject  
Agile Projects in Practice  
Persuasive Presentations: From Design to Delivery  
Troubled Projects: Techniques for Rapid Recovery

## **.NET Technologies**

Overview of .NET Framework  
Fundamentals of Visual Studio 2008  
Getting Started with C#  
Going Further with C#  
Getting Started with Visual Basic  
Going Further with Visual Basic  
ASP.NET (with C# or VB)  
ASP.NET with AJAX  
Developing .NET Web Services  
Introduction to ADO.NET  
Windows Communication Foundation  
Windows Workflow Foundation

## **SharePoint**

Implementing and Administering an Enterprise SharePoint Environment  
Microsoft Office SharePoint Server Fundamentals  
Developing Solutions with SharePoint Server and InfoPath Forms  
Building Business Solutions with Microsoft SharePoint Designer 2007  
Business Application Development and Office SharePoint Server  
Application Development with Microsoft Office SharePoint Server  
SharePoint 2010 Overview (End User)  
SharePoint 2010 Overview (IT Pro)  
SharePoint 2010 Overview (Developer)  
SharePoint 2010 Overview (Designer)

## **Microsoft - Server/OS Platform**

Upgrading to Windows Server 2008  
Exchange Server  
Language Integrated Query (LINQ)  
Windows Presentation Foundation (WPF)  
IIS for Windows Server 2008

## **SQL**

SQL Server System Administration  
Introduction to Microsoft T-SQL (Writing SQL Queries)

## **Telecommunications**

Fundamentals of Telecommunications  
Advanced Telecommunications  
Fundamentals of Wireless Communications  
Voice over IP (VoIP) Technologies: Issues and Solutions

## **Networking & Data Communications**

Networking Fundamentals  
Implementing & Supporting Local Area Networks  
TCP/IP  
Data and Voice Networking over TCP/IP  
Network Troubleshooting  
Network Security: Challenges and Solutions  
Best Practices in Network Security  
Wireless Networks: Theory, Practice and Security  
High-Speed Networks

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